



PROFESSIONAL DEVELOPMENT MEDIATION WORKSHOPS 2012

Our Mediation course complies with the
National Mediator Accreditation Standards (NMAS) ▶

* Please note: participants who wish to become accredited under the National Mediator Accreditation Standards will need to undertake additional formal assessment after the completion of the workshop and meet the approval standards listed under the National Mediator Accreditation Scheme.

Overview

Mediation is an effective way of resolving conflict and is used in

- most Australian courts and tribunals,
- outside the courts in the community, family, financial and business sector;
- international and environmental areas,
- management and business to effectively prevent, manage and resolve disputes and complaints.

This interactive workshop is developed to meet the National Mediator Accreditation Standards, assisting participants to gain the essential negotiation, mediation and communication skills required to become an accredited mediator.

Emphasising practical skills, participants practice the theory they've learnt by mediating and engaging in a range of conflict scenarios. Participants receive individual feedback on their style and overall performance by highly qualified practitioners.

Our Program

The School of Political Science and International Studies at The University of Queensland offers a range of innovative courses in Mediation and Conflict Resolution including a Graduate Certificate in Mediation and Conflict Resolution.

Our Mediation Workshops are specifically designed to meet the needs of people with no prior experience in conflict resolution, as well as experienced practitioners seeking advanced skills and specialisation.

Presented by world class trainers, each workshop is self-contained, and includes all the materials and resources required. By ensuring a flexible format, workshops provide participants with great learning choices.

Many of our courses provide credit towards other degrees and CPD points for a number of professional organisations and for mediators under the National Mediator Accreditation Scheme.

Locations and dates 2012

Brisbane	Room 111, Chamberlain Building, The University of Queensland, St Lucia Campus	<i>Semester 1</i> 29th Feb - 2nd March
		10th & 11th March
		<i>Semester 2</i> 25th - 27th July
		4th & 5th August

Time

8:45am to 5:30 pm

Cost

Professional development participants: \$2500 includes GST.

Postgraduate students, please go to:

<http://www.polsis.uq.edu.au>

Workshop Outcomes

- a strong grounding in problem solving mediation.
- the practical skills needed to be a facilitative mediator.
- essential skills in negotiation, mediation and communication required to become an accredited mediator.
- individual feedback from highly qualified and experienced practitioners.



THE UNIVERSITY
OF QUEENSLAND
AUSTRALIA

WORKSHOP PRESENTERS



Serge Loode

Serge Loode (LL.M) is the Program Director of the Mediation and Conflict Resolution Program. Originally from Germany, Serge worked as a lawyer before concentrating on mediation and conflict resolution in his postgraduate studies and practice. He has lectured in Alternative Dispute Resolution, Mediation, Negotiation, Multi-Party Facilitation and Theories of Conflict Resolution at the University of Queensland and James Cook University.

Serge is a Nationally Accredited Mediator and has worked with local government in Queensland on issues of community safety and violence prevention as well as conflict resolution in schools. He is also an experienced conflict resolution trainer, assessor and facilitator. Serge regularly conducts training for the Residential Tenancies Authority (RTA) in telephone and face-to-face conciliation and facilitates Creative Dialogue & Design (CDD) sessions for groups and organisations. Serge recently facilitated a series of intercultural Community Café Dialogues which received the Queensland Multicultural Public Sector Award 2011.



Mieke Brandon

Mieke Brandon (BA MSc (App)) has 20 years experience as a mediator, trainer, supervisor, mentor and coach in a range of settings. She began her career as a community mediator before specialising in family and workplace mediation. She has also facilitated large group disputes and provided training in facilitation, team building, negotiation, conflict resolution, group dynamics, communication and nationally accredited counselling skills.

Mieke is a nationally accredited mediator, a registered FDRP and an advanced practitioner with the Association of Conflict Resolution (USA) and has presented at national and international conferences in Australia and overseas.

She has written many papers and is also co-author with Linda Fisher of *Mediating with Families* (2nd ed. Thomson Lawbook Co., 2009) and with Leigh Robertson of *Conflict and Dispute Resolution* (Oxford University Press, 2007).

She is part of the national standards assessment team, conducts phone mediations and regularly lectures and tutors for a range of universities in Queensland.



Morgan Brigg

Morgan Brigg is a Senior Lecturer in the School of Political Science and International Studies at UQ. His research considers questions of culture, governance and selfhood in conflict resolution and development studies. In particular, his work aims to develop ways of knowing across cultural difference which acknowledge and work with longstanding Indigenous approaches to political community and conflict resolution. Morgan has published in prominent journals including *Social and Legal Studies*, *Alternatives: Global, Local, Political, and Third World Quarterly*. He has been a practicing mediator and facilitator since 1995 with the Dispute Resolution Branch of the Queensland Department of Justice and Attorney General, and has conducted conflict resolution training assignments in Indonesia, the Solomon Islands, and Aboriginal Australia. He has advised on elements of the peace process in Solomon Islands and on best practice in dispute resolution with Aboriginal and Torres Strait Islander people.

His books include *Mediating Across Difference: Oceanic and Asian Approaches to Conflict Resolution* (University of Hawai'i Press, 2011) and *The New Politics of Conflict Resolution: Responding to Difference* (Palgrave Macmillan, 2008).



Brad Lewis

Brad Lewis is a freelance practitioner and trainer in conflict resolution, facilitation, communication and community engagement. He has been an accredited mediator with the Queensland Department of Justice and Attorney General since 2000 and regularly performs roles as a mediator, group facilitator, restorative justice conference convenor, conflict resolution trainer, professional development coach and competency assessor. Brad is also an accredited mediator and competency assessor under Australia's National Mediator Accreditation System. He has provided services and training to numerous organisations and also a number of guest lectures for the masters level course, 'Conflict Resolution', run by the University of Queensland.

His cross cultural experience is extensive and he has run numerous mediations, large group facilitations, engagement events and training activities for Aboriginal organisations and culturally and linguistically diverse communities. Brad also sits on a state wide steering committee providing advice to the Queensland Government on the provision of conflict resolution training and service delivery for Aboriginal communities.

Registration forms available on the website - www.polsis.uq.edu.au/professional-development-mediation

Further information

Contact:

Mr Serge Loode
Program Director, Mediation and Conflict Resolution
Program
The University of Queensland
ST LUCIA QLD 4072

Tel: +61 7 33652858
Fax: +61 7 3365 1388
Email: serge.loode@uq.edu.au

www.polsis.uq.edu.au

CRICOS Provider Number 00025B

